



Certificate of Registration

The Company,

TAV ESENBOĞA YATIRIM YAPIM VE İŞLETME A.Ş
Esenboğa Havalimanı Terminali 06750 Esenboğa Ankara, Turkey

In recognition of the organization's Quality management-Customer satisfaction-Guidelines for complaints handling in organizations which complies with

ISO 10002:2018

Scope of Certification:

Airport Terminal Management

Certificate Number:

32069/A/008/UK/WMS/En

Date of Issue: (Original)

03 March 2023

Expiry Date:

02 March 2026

Issued by:

On behalf of the Schemes Manager

